# **Market Development**

# MARKET BRIEF ON TOILET AND KITCHEN LINEN OF TERRY TOWELLING

# OVERVIEW OF THE EUROPEAN COMMUNITY 1993

*ITC* 



INTERNATIONAL TRADE CENTRE UNCTAD/WTO

# Toilet and kitchen linen of terry towelling - EC Overview

#### **Product description**

HS 6302.60 Toilet and kitchen linen, of terry towelling or similar terry fabrics, of cotton

#### Trade

V: ECU '000	1990		1991		1992	
Q: metric tons						
	V	Q	V	Q	V	Q
Total imports	533,113	70,206	583,944	78,067	603,041	80,530
Total exports	433,047	49,651	440,741	49,446	423,026	46,543

Source: Eurostat.

Germany, France and the United Kingdom are the main importing countries within the European Community, accounting for 67% of total EC imports in 1992. Intra-EC trade accounted for 60% on average of total value of imports during the period under review.

# Main origins of imports (1992, % import value)

Portugal (28), Belgium-Luxembourg (16), Brazil (7), Turkey (7), Germany (4). Other suppliers among developing countries include Pakistan, China, India, Indonesia and Sri Lanka.

#### **Market characteristics**

Households, hotels and hospitals are the main consumers of hand and bath terry towelling. As these products are frequently washed, quality and color fastness are important, both for the linen supply business and for purchasers. Demand for king size bath towels and printed patterns is constantly increasing. The use of environmentally friendly materials such as pure cotton is gradually gaining in importance as awareness of environmental issues in general is growing in Europe.

General specifications for good quality terry towels

♦ Minimum weight of 400 g/sq. m.

♦ Warp: Ne 30/2 ♦ Loop: Ne 20/2 ♦ Weft: 16/1

General specifications for cheaper quality terry towels

♦ Weight of 300 g/sq. m.

♦ Warp: Ne 16/1♦ Loop: Ne 16/1♦ Weft: 16/1

Most common/standard towel sizes (cm)

♦ Hand towels: 50 x 90/100, 55 x 110, 60 x 120

◆Bath and beach towels: 60 x 180, 70 x 130, 75 x 150, 80 x 140, 90 x 150, 90 x 170,

100 x 150/170, 140 x 160

◆Guest hand towels: 40 x 60 ◆Washing gloves: 15 x 20

#### Market access

The EC is a party to the Multi-Fibre Agreement (MFA); imports of textile products, including toilet and kitchen linen, are subject to quotas under bilateral agreements with supplier countries. Until 1993, each member of the EC had a national quota allotment. However, with the creation of the Single Market in 1993, a single EC quota is negotiated and national quotas no longer apply in principle.

Preferential treatment may also be accorded to developing countries under the Generalized System of Preferences (GSP). The document "Council Regulation (EEC) No. 3832/90 lists MFA textile products that are subject to Community tariff ceilings allocated among Member States. The EC common external tariff for toilet and kitchen linen is 13% ad valorem.

#### **Distribution channels**

Imports of toilet and kitchen linen are usually made by specialized importers and agents. However, Large retailers import direct or through their buying agents, in general. The main retail outlets for terry towelling are department stores, retail chains, mail-order housed (which use central buying organizations) and specialized stores such as home furnishing retailers. (A list of importers is provided below.)

#### **Commercial practices**

Traders buy on the basis of samples. Most department stores have biannual sales in the summer and winter seasons. Retail outlets continuously introduce new patterns and designer lines to increase their sales volume.

## Packaging and labelling

Toilet and kitchen linen are generally packed in plastic bags, either individually or in sets. Retail packaging is sometimes handled by the importer. Each article must be labelled with information on sized, material composition and washing instructions.

#### Sales promotion

A number of trade fairs are held throughout Europe and are well attended by the trade (see Useful addresses). Visits can prove useful to collect information on the latest trends and to establish contact with potential partners. In addition, advertisements can be placed in specialized revues on interior decoration and house furnishings.

#### **Market opportunities**

With imports reaching ECU 603 million in 1992, the EC represents a considerable market for terry towelling. In 1992 alone, imports increased by approximately 13% in value terms, compared with 1990, but only by 3% between 1991 and 1992 due to the global economic recession and general reduction in consumer expenditure. Germany, France and the United Kingdom are expected to remain the major importers. Developing countries share of sales has risen steadily over the period under review. Importers are interested in new suppliers offering low prices for appropriate quality.

#### Useful addresses

#### **Trade Fairs**

Fair: Heimtextil

Frequency: Annual (12-15 Jan'94) Organizer: Messe Frankfurt GmbH

Postfach 150210 6000 Frankfurt Germany

Telephone: (49 69) 75750 Telefax: (49 69) 7576433

Fair: Inter Decor

Frequency: Annual (September) Organizer: Royal Dutch Fairs

Jaarbeursplein P.O. Box 8500 3503 RM Utrecht The Netherlands

Telephone: (31 30) 955911 Telefax: (31 30) 940379

Fair: Textirama Home Frequency: Annual (August) Organizer: Textirama Martelaarslaan 45 9000 Gent

9000 Gent Belgium

Telephone: (32 91) 235911 Telefax: (32 91) 236642

Fair: Textilhogar

Frequency: Annual (September)

Organizer: Feria Muestrario International

de Valencia Apartado 476 46080 Valencia

Spain

Telephone: (34 6) 3861100 Telefax: (34 6) 3636111 Fair: Pitti Imagine Casa Frequency: Annual (Jan'94) Organizer: Pitti Imagine srl

Via Faenza 109 50123 Florence

Italy

Telephone: (39 55) 36931 Telefax: (39 55) 3693200

Fair: Tex'Styles

Frequency: Annual (January)
Organizer: Pado Groupe-Blenheim

22-24, rue du Prés

Wilson 92532 Paris France

Telephone: (33 1) 47565000 Telefax: (33 1) 47569292

Fair: Fabrex

Frequency: Biannual (Mar/Oct) Organizer: Philbeach Events Ltd

Earls Court
Exhibition Centre
Warwick Road
London SW5 9TA
United Kingdom

Telephone: (44 71) 3708201 Telefax: (44 71) 3708142

ITC/MBDBS - July 1993

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# Toilet and kitchen linen of terry towelling - Germany

#### **Trade**

V: ECU '000	1990		1991		1992	
Q: metric tons						
	V	Q	V	Q	V	Q
Imports	132,400	16,988	167,333	21,403	170,336	21,505
Exports	43,440	3,689	39,279	3,430	34,138	2,694

Source: Eurostat.

In 1990 the German total production of towelling amounted to 48.9 million units. Production of household linen in general increased from DM 41.3 million in 1989 to DM 48.4 million in 1991, indicating an upward trend in this sector.

## Main origin of imports

The principal supplying countries to Germany in 1992 were (in % of total import value): Portugal (18), Brazil (13), Austria (11), Turkey (11), Belgium-Luxembourg (10), United Kingdom (4), Pakistan (4). Other suppliers among developing countries: China, Indonesia, Syria and India.

#### **Market characteristics**

Germany was the largest EC importer of terry towelling in 1992, accounting for 28% of total EC imports (in terms of value). German consumers have high quality requirements for household textiles in general, and prefer plain dyed towels.

The most common towel sizes are the following (in cm):

♦ hand towels: 40 x 60; 50 x 100

♦ bath towels: 70 x 140 and 70 x 150; 75 x 130 and 75 x 150;

80 x 120; 120 x 150 and 120 x 160;

130 x 160 and 140 x 160

♦ beach towels: 70 x 180 and 100 x 200

♦ kitchen towels: 40 x 60; 45 x 70; 50 x 50 and 50 x 70

♦ guest towels: 30 x 50; 40 x 80; 58 x 80

#### **Distribution channels**

In Germany, home textiles are mainly distributed by large department stores followed by groups of independent, specialized retailers and mail-order houses.

# **Market opportunities**

Imports increased by 28% (in terms of value) during the period 1990-1992, and the share of developing countries raised considerably. However, due to a global economic recession and to a general reduction of expenditure in consumer goods, the market is expected to stabilize. Imports of towelling in the low-medium segment of the market will still continue to increase. Good prospects are therefore foreseeable to those exporters in developing countries offering competitive products of good quality.

## **Toilet and kitchen linen of terry towelling - France**

#### Trade

V: ECU '000	1990		1991		1992	
Q: metric tons						
	V	Q	V	Q	V	Q
Imports	111,875	13,675	115,300	14,148	126,878	15,538
Exports	10,139	769	17,379	1,254	18,167	1,371

Source: Eurostat.

Annual production of terry towelling in France is estimated at 6,000 metric tons.

## Main origin of imports

The principal supplying countries to France in 1992 were (in % of total import value): Belgium-Luxembourg (40), Portugal (25), Turkey (5), Germany (4), Pakistan (4), Brazil (3), Italy (3). Other suppliers among developing countries: China, India, Sri Lanka and Egypt.

#### **Market characteristics**

France was the second largest EC import market in 1992, accounting for 21% of total EC imports (in terms of value). Between 1990-1992 imports increased by 13%. Bathroom towelling is the most important market segment within the household linen sector. Demand favors bright colors, printed designs and jacquard towels. Cotton velvet-stretch is also appreciated for its softness. Consumers prefer high-quality items made of terry cotton fabrics of a thicker and more wash-resistant grade. Large-sized towels, including beach towels with fancy printing, are becoming fashionable. Sales growth of towels and bathrobes has been particularly high in recent years. The most common towel sizes are the following:  $50 - 60 \times 70 - 100 \text{ cm}$ ;  $70 - 100 \times 130 - 150 \text{ cm}$ . Bathrobes have an average weight of 420 g/sq.m.

#### **Distribution channels**

Outlets are specialized stores, department stores, supermarket chains, hyper markets, mail-order houses and small retailers. Sales in specialized stores have increased in recent years. Important buying groups act on behalf of the main independent department stores and supermarkets. Small independent retailers, market stall operators and several central buying organizations order through importers. Many importers hold stocks for direct distribution to retailers and wholesalers.

#### **Commercial practices**

Sales are on the basis of samples and visits. Payment for imports is commonly by letter of credit. Imports from developing countries usually carry the importer's or wholesaler's brand.

# **Market opportunities**

The French market for terry towelling is expected to continue to grow. Sources of supply have been diversifying in recent years, new exporters from African and Asian developing countries (Pakistan, India, Sri Lanka, Egypt, etc.), are sharing the market with traditional European suppliers. As the market is highly price competitive, new exporters should offer attractive prices related to quality products. They must also have appealing designs and ensure quality control and regular delivery.

# Toilet and kitchen linen of terry towelling - United Kingdom

#### **Trade**

V: ECU '000	1990		1991		1992	
Q: metric tons						
	V	Q	V	Q	V	Q
Imports	109,194	15,371	103,609	15,449	104,617	16,390
Exports	9,783	1,044	13,662	1,437	14,471	1,497

Source: Eurostat.

#### Main origin of imports

The principal supplying countries to the United Kingdom in 1992 were (in % of total imports value): Portugal (41), Ireland (11), Turkey (8), India (7), Israel (6), China (4), Pakistan (4). Other suppliers among developing countries: Sri Lanka, Egypt and Bangladesh.

#### **Market characteristics**

The United Kingdom was the third largest EC importer in 1992, accounting for approximately 17% of total imports (in terms of value). Among household linen, towels are the most in demand. The market favors solid-color towels and printed designs. Handloom towels are imported in large quantities, various colors and designs reflecting changing consumer's taste.

The most common towel sizes are the following:

♦Bath towels: 27 x 54 inches or 68 x 135 cm

♦Bath sheets: 40 x 60 inches or 100 x 150 cm

## **Distribution channels**

Imports come through specialized importers, specialized agents or through major retailers or buying groups. The role of specialized importers is increasing in the sector. Some of them have retail packing facilities. They are also closely involved in adapting products to the British market. The main outlets for terry towelling items are independent retailers, department stores, retail chains, mail-order firms and linen hire services. The largest outlets import direct or through agents or specialized importers.

# **Commercial practices**

Importers usually visit manufacturers or attend major trade fairs to meet future partners. Sales are on the basis of samples. Orders of imported goods are usually substantial, averaging UK£ 10,000 - UK£ 20,000.

#### **Market opportunities**

During the period under review, imports of terry towelling items in the United Kingdom steadily increased in terms of quantity but slightly decreased in terms of value.

Some developing countries (India, Sri Lanka) increased their exports to the United Kingdom during the period under review. Importers are interested in new sources of supply offering low prices and good quality. The market is highly price conscious. New exporters wishing to enter the British market should adhere to delivery schedules and quality requirements.

# List of importers

(non-exhaustive)

## **Germany**

Firma Artipresent/Fritz Pfizenmaier und Co. Rohr Str. 140 7022 Leinfelden Tel: (49 711) 799880

Fax: (49 711) 799880 Fax: (49 711) 7998899

Erbelle GmbH Postfach 1540 8520 Erlangen Tel: (49 9131) 8280 Fax: (49 9131) 828376

Gustav Winkler GmbH Heinrich-Rieger Str. 14 7080 Aalen

Tel: (49 7361) 57180 Fax: (49 7361) 6553

Hadeka Handelszentrale GmbH AM Kronberger Hang 6231 Schwalbach Tel: (49 6196) 8021

Tib Pauer & Co. GmbH Postfach 100903 2800 Bremen 1 Tel: (49 421) 518020 Dierig GmbH Kirchberg Str. 23 8900 Augsburg Tel: (49 821) 52101 Fax: (49 821) 526125

Kurt Wermuth GmbH Zirgesheimer Str. 31 A Postfach 1428 8850 Donauwörth Tel: (49 906) 3075 Fax: (49 906) 23 341

Gerken Import+Export Postfach 330248 2800 Bremen 33 Tel: (49 421) 27945 Tlx: 245860

Helia Import-U. Export GmbH 50, Martinistrasse 2800 Bremen 1 Tel: (49 421)310954

# France

Bellaïche (Ets Roger) 10, rue de Cléry 75002 Paris

Tel: (33 1) 42339411 Fax: (33 1) 42335528

Textiles Inter 28, rue des Fillettes 93300 Aubervilliers Tel: (33 1) 48349204

Société M.C. Diffusion 27, rue Topincourt 75010 Paris

Tel: (33 1) 48054410

Tlx: 216707 Toulemend Bochard

5, rue Lacueé 75012 Paris

Tel: (33 1) 434117240

Tlx: 210886

Bernheim et Fils 33, rue des Jeûneurs 75002 Paris

Tlx: 244271

Tel: (33 1) 42334595

Société Cotolaine 131, bd de Sébastopol

75002 Paris

Tel: (33 1) 42339096

Groupement Textile Hôtelier 9, rue Rigord 13007 Marseille

Tel: (33) 91333341 Tlx: 400859 groutex f

Alpax

142, av. Gabriel Peri 93400 Saint Ouen Tel: (33 1) 40112150 Fax: (33 1) 40110655 Andre Berdah 11, rue de l'Hippodrome 92150 Suresnes

Tel: (33 1) 47287556

Tlx: 250303 f

Literie Nouvelle S.A.R.L. 23, Avenue de Toulouse 31240 L'Union

Tel: (33) 61743212 Tlx: 530955 f Eurolys S.A. 92, rue Gabriel Peri 59250 Halluin Tel: (33) 20337800 Tlx: 132501 f

Orientrader 19, rue Bergere 75009 Paris

Tel: (33 1) 48245506 Fax: (33 1) 47700946

## **United Kingdom**

Afco Agencies 95-111, Bayham Street London NW1 OA6 Tel: (44 71) 4850884

Tlx: 28547 afco ag

Kingsley and Forester Ltd Knowsley House

32, Knowsley Street

Cheetham

Manchester M8 8HZ Tel: (44 61) 8339445

Tlx: 666580

Christopher King and Co. The Doughnut Studio

The Old Bakery South Road Reigate, Surrey RH2 7LB

Tel: (44 7372) 41761

Tlx: 944422

Cohen and Chapman Ltd

Vulcan Works Pollard Street Manchester M4 7AN Tel: (44 61) 2434471 Tlx: chamcom 664822

prefixed "Cohen and Chapman"

Alami Import and Export Ltd

Hopeglade House 10-23 Kingsland Road London E2 8AA Tel: (44 71) 7295501 Tlx: (893903 alami g

Hunter and Smallpage Ltd

57, Goodramgate

York

Tel: (44 904) 25522

M. & N. Textiles Ltd 107, Portland Street Manchester M1 6DF Tel: (44 61) 2361252

Tlx: 667294 mandn

L. Deyong and Co. Ltd 11-13, Clifton Terace Finsbury Park

London N4 3JR Tel: (44 71) 2724486 Tlx: 27859 mabuse

# **Italy**

Gamma Export Srl 16, Via San Vittore 20123 Milan

Tel: (39 2) 4986015 Fax: (39 2) 4986819 S.I.E.G. Srl 34, Via Constanza 20146 Milan

Tel: (39 2) 4813335 Fax: (39 2) 26861633 Fortex Srl 384-A, Via dei Colli 50050 San Mauro a Signa Tel: (39 55) 432656

Fax: (39 55) 8997608

Tarantola Alberto & C.Sas 9, P. San Pancrazio 16125 Genova Tel: (39 10) 207440

Fax: (39 10) 296487

Simta S.p.A. 185, Corso Svizzera 10149 Turin Tel: (39 11) 752626

Vileda S.p.A. 38, Viale Monza 20127 Milan Tel: (39 2) 28861 Fax: (39 2) 26111776

**Netherlands** 

Acrovan-Cijfer Scheepstimmermanslaan 15A 3016 AC Rotterdam Tel: (31 10) 4366573

Fax: (31 10) 4508461

Maas Textiel BV/Dermatex, De Polderdijk 10-16 3299 LN Maasdam Tel: (31 1856) 1307 Fax: (31 1856) 2842 Westerweel BV Lichterweg 2 8042 PW Zwolle Tel: (31 38) 224780 Fax: (31 38) 225905

Blyco Textile Group BV Oosterstraat 2 7514 DZ Enschede Tel: (31 53) 877422 Fax: (31 53) 334808

**Belgium** 

Casteleyn (Ets)
Pilkemstraat 37-39
8800 Roeselare
Tel: (32 51) 201202
Fax: (32 51) 241988

Belena Bvba 570, H.F. Orbelaan 9000 Gent

Tel: (32 91) 230247 Fax: (32 91) 330920

Christex NV Elfde Julistraat 132 8530 Harelbeke Tel: (32 56) 714853 Fax: (32 56) 710497 Sitem Sprl 36-38, avenue J. Dubrucq 1210 Brussels Tel: (32 2) 4269970 Fax: (32 2) 4264656

Centretex SA 57-59, rue de la Senne 1000 Brussels Tel: (32 2) 5123417

Soubry Bvba Konig Alberstraat 37 8520 Kuurne Tel: (32 56) 714405

Tlx: 26827 centex b

# Department and chain stores/retail buying groups

# **Germany**

Hertie Waren und Kaufhaus GmbH

Postfach 710461 6000 Frankfurt Tel: (49 69) 66811 Fax: (49 69) 4121280

Sütex-Textil-Verbund Eschenbrünnle Str. 12-14

Postfach 460 7032 Sindelfingen Tel: (49 7031) 61020 Fax: (49 7031) 6102266

**France** 

Groupe Auchan 40, avenue de Flandres

59170 Croix Tel: (33) 20816800 Fax: (33) 20816909

Groupe Euromarché Cours d'Alsace 94150 Rungis Cédex

Tel: (33 1) 46872614 Fax: (33 1) 46872614

Galeries Lafayette 40, bd Haussmann 75446 Paris Cédex 09

Tel: (33 1) 42748212 Tlx: (33 1) 280357 Kaufhof Holding AG Leonhard Tietz Strasse 1 Postfach 101000

Tel: (49 221) 22301 Fax: (49 221) 2232800

5000 Cologne

Wertkauf GmbH Durlacher Allee 109 Postfach 6869 7500 Karlsruhe Tel: (49 721) 60960 Fax: (49 721) 6096625

SAPAC Printemps 102, rue de Provence

75009 Paris

Tel: (33 1) 42825000 Fax: (33 1) 42825803

La Samaritaine 19, rue de la Monnaie

B.P. 139 75001 Paris

Tel: (33 1) 40412020 Fax: (33 1) 40412828

GAGMI - Groupement d'achats des grands magasins indépendants (Buying group for department stores)

59, rue d'Amsterdam

75008 Paris

Tel: (33 1) 42806770

Tlx: 290940

#### **United Kingdom**

Debenhams PLC 1 Wellbeck London W1A 1DF Tel: (44 71) 4084444 Fax: (44 71) 6295434

Littlewoods Organization Ltd

JM Centre Old Hall Street Liverpool L7O 1AB Tel: (44 51) 2352222 Fax: (44 51) 2354900 House of Fraser PLC 1 Howick Place London SW1 1BH Tel: (44 71) 8341515 Fax: (44 71) 8288885

F.W. Woolworth & Co. Ltd

Woolworth House

242-246 Marylebone Road

London NW1 6JL Tel: (44 71) 2621222 Fax: (44 71) 7065416

#### **Italy**

Frette Via Visconti di Modrone, 15

20122 Milan Tel: (39 2) 784851 Fax: (39 2) 781466

Standa SpA Strada 4 Palazzo Q1 Milanofiori 20089 Rozzano Tel: (39 2) 892121

Fax: (39 2) 82475686

Oviesse

Via Terraglio, 17 30174 Mestre Tel: (39 41) 981766 Fax: (39 41) 981315

La Rinascente SpA Strada 8 Palazzo N 20089 Rozzano Tel: (39 2) 57581 Fax: (39 2) 8242926

#### **Netherlands**

Kwantum Nederland BV Belle van Zuylenstraat 10 5032 MA Tilburg

Tel: (31 13) 626626 Fax: (31 13) 637979 Cebeco-Handelsraad

Blaak 31

3011 GA Rotterdam Tel: (31 10) 4544911 Fax: (31 10) 4113889

### **Belgium**

Cintex International NV Mechelsesteenweg 281-283 1800 Vilvoorde

Tel: (32 2) 2516386 Fax: (32 2) 2524161 Sanaco CV

Lange Lobroekstraat 142 2060 Antwerpen Tel: (32 3) 2315346 Fax: (32 3) 2329335

#### Mail-order houses

#### Germany

Grossversandhaus Bader GmbH & Co. Maximilian Str. 48 7530 Pforzheim 1

Tel: (49 7231) 3030 Fax: (49 7231) 303710

Neckermann Versand AG Hanauerlandstr. 360-400

6000 Frankfurt Tel: (49 69) 40401 Fax: (49 69) 419078 Grossversandhaus Quelle Nürnberger Str. 91-95 8510 Fürth

Tel: (49 911) 7421 Tlx: 626851

#### **France**

La Redoute 57,rue de Blanchemaille 59081 Roubaix Cédex 02

Tel: (33) 20696000 Fax: (33) 20240337 Trois Suisses France 12, rue de la Centenaire

59170 Croix Tel: (33) 20725960 Tlx: 130569 La Blanche Porte 2, rue de la Blanche Porte 59200 Tourcoing Tel: (33) 20 263907

Fax: (33) 20701851

Quelle France SA Centre d'affaires Mercure 445, bd Gambetta Tel: (33) 20114800 Fax: (33) 20114810

# **United Kingdom**

Littewoods Organization Ltd JM Centre Old Hall Street Liverpool L7O 1AB Tel: (44 51) 2352222

Tel: (44 51) 2352222 Fax: (44 51) 2354900 Great Universal Stores Ltd (GUS) Universal House 251-256 Tottenham Court Road London W1A 1BZ

Tel: (44 71) 6364080 Fax: (44 71) 6313641

#### **Italy**

Postal Market Via Trieste 20068 S.Bovio di Peschiera Borromeo

Tel: (39 2) 75251 Fax: (39 2) 7532014 Vestro SpA Via Roma,8 24040 Madone Tel: (39 35) 991262 Fax: (39 35) 995515