Market Brief The Private Label Food Market in Mexico

May 2005

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- AAFC's Agri-Food Trade Service (ATS) Internet site (www.agr.gc.ca).

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Quick Facts

Market Highlights

 At present, the market penetration of private-label food products in Mexico is lower than that of any other top Latin American economy. Over the last several years, however, the rate of sales growth for private-label products has been double that of total food sales growth.

Opportunities

• Specific opportunities for Canadian private-label food manufacturers include canned foods, frozen foods, beverages and desserts.

Key Players

 The United States dominates nearly every facet of the Mexican agri-food import market. Other important competitors include Spain, France, Australia and New Zealand.

Customers

 Canadian exporters are most likely to find customers located in Mexico City, Guadalajara and Monterrey. Furthermore, those companies looking to offer goods for private-label use should target national retailers.

Market-Entry Considerations

 Mexican importers of foreign foodstuffs are responsible for obtaining all necessary permits in order to complete the sale. That said, Canadian companies will still need to work closely with the importer to facilitate the process.
 Canadian companies are well-advised to enlist the services of an experienced customs broker.

MARKET OVERVIEW

- As a signatory to the North American Free Trade Agreement, Mexico is a key
 destination for Canadian exports. In 2003, Canadian exports to Mexico exceeded
 \$5.8 billion, including \$1 billion in agri-food products. Canadian access to the
 Mexican market is constantly improving under the terms and conditions of the
 North American Free Trade Agreement (NAFTA).
- After a weak performance from 2001 to 2003, Mexico's gross domestic product (GDP) grew 4.1% in 2004. The strength of the Mexican economy is largely reliant on U.S. demand for Mexican imports, and it was therefore susceptible to the economic downturn experienced by the United States beginning in 2001. As the American economy picked up in 2004 so, too, did the demand for Mexican products.

General Agri-Food Information

- In many ways, the Mexican agri-food market mirrors Canada's, but there are a number of fundamental differences. These differences include the size variation of the major players, the number of participants and the prevailing popularity of traditional Mexican flavours in a wide range of products, from condiments to salted snack foods. Many standard North American products can be easily adapted for the Mexican palette by including local ingredients, usually hot peppers.
- According to official statistics from the Mexican government, the average Mexican household spends 30.7% of their annual income on food purchases. The percentage increases to 55% for the poorest segment of the economy and falls to 15% for the richest.
- Excluding independently owned corner shops, Mexico is home to more than 4250 retail stores selling food and beverage products. In 2002, the retail market expanded by 6% in terms of sales over the previous year. Retail space expanded by 9% in 2003.
- Increasing per-capita income levels are contributing to positive economic growth in most aspects of the Mexican economy. Furthermore, rising levels of wealth mean a growing audience for imported foods. In 2003, approximately 20% of the country (20 million people) had enough purchasing power to buy foreign goods.
- Health foods and convenience foods are currently selling well in Mexico.
 Specifically, low-fat products such as yoghurt.

As more and more women enter the work force in Mexico, there has been an
increase in the demand for ready-made and convenience foods. These trends
will continue for the next several years and will present opportunities for private
label product manufacturers as well as suppliers of ingredients to the private
label food industry in Mexico.

Private Label

- At present, the market penetration of private-label food products in Mexico is lower than that of any other top Latin American economy. Over the last several years, however, the rate of sales growth for private-label products has been double that of total food sales growth. The emergence of Wal-Mart as a dominating force in the Mexican retail food segment has helped drive awareness and consumer acceptance of private-label foods. As a result, the majority of leading supermarket chains in Mexico have now introduced their own brands of private-label food products, including beverages, to compete with Wal-Mart.
- Worldwide, private-label foods are making significant inroads. In the United Kingdom, nearly 40% of all food sales in supermarkets are private-label and the products covered are no longer seen as being of inferior quality to brand name products. In fact, several U.K. retailers, including Tesco and Sainsbury's, have succeeded in creating a well-respected image for their private-label foods. Private-label growth is expected to continue in other markets, with the United States reaching the same level of saturation as the United Kingdom by 2014.
- Mexican retailers of private-label products have made strides in maintaining and growing private-label sales by improving the quality and perceptions of their own- brands, whilst keeping prices significantly lower than branded products. As a result, private-label products are beginning to sell to a much wider target audience, using consistent quality and lower prices to undercut brand loyalty.
- Many retailers are now looking for different levels of sophistication in their private-label offerings. Wal-Mart, for example, offers two separate types of products: Great Value, aimed at the low-cost customer; and Sam's Choice, a "premium" brand aimed at the more quality-conscious customer.

OPPORTUNITIES

- Given the rapid growth of private-label foods in other countries, including the
 United States and Canada, Canadian suppliers should see excellent opportunities
 in Mexico during the near term. Private-label goods have yet to reach the same
 high levels of penetration in the Mexican market as seen elsewhere in Latin
 America. However, recent changes in the retail market will likely increase
 private-label prominence over the course of the next several years.
- Specific opportunities for Canadian private-label food manufacturers include canned foods, frozen foods, beverages and desserts.
- Most of the major Mexican retailers are likely open to the possibility of marketing a store brand if they are not already doing so. As such, Canadian exporters looking to avoid the complications of marketing and establishing a national brand image may find significant opportunities in the Mexican market.

KEY PLAYERS

• In 2004, Mexico imported over \$18.2 billion in agri-food products, a 10.2% increase over 2003. The United States supplied over 68% of Mexican agri-food imports that year, down from 74% in 2003. In 2004, Canadian agri-food exports

to Mexico reached an historic high of \$1.9 billion, a 58% increase over 2003 totals. Canada's market share also increased substantially, rising from 5.9% in 2003 to 8.4% in 2004. The most significant and impressive category of growth for Canadian exporters was in consumer ready food products.

- Other important competitors in the Mexican market include Spain, France, Australia and New Zealand. Europe's contribution to the Mexican import market is growing as a result of the Mexico-European Union Free Trade Agreement signed in 2000.
- The Mexican canned food market is dominated by La Costena, Sabormex and Herdez, which together control 70% of the domestic market.
- In terms of beverages, the majority of leading supermarket chains in Mexico have now introduced their own brands of private-label products. The largest player in the private label soft drink market in Mexico is Canada's Cott Beverages. Cott produces private label soft drinks for all major supermarkets in the country.

CUSTOMERS

- The retail segment, especially the supermarket format, offers the best opportunities for Canadian suppliers of private-label products although some companies may also find demand in convenience store chains. Smaller format stores, however, do not have centralized distribution systems and are therefore unsuitable as customers for foreign private-label products.
- In 2004, the Mexican supermarket segment was dominated by Wal-Mart (Walmex) and Comercial Mexicana, followed by a number of smaller retailers, as shown in Table 1.

Table 1. Market Share of the Mexican Supermarket Segment, 2004		
Supermarket Chain	Market Share (%)	Country of Origin
Wal-Mart (Walmex)	34	United States
Comercial Mexicana	22	Mexico
Grupo Gigante	13	Mexico
Soriana	10	Mexico
Carrefour	8	France
Coppel	7	Mexico
HEB	2	United States
Other	4	Not applicable
Total	100	

Source: Hanhausen & Doménech Consultores, S.C. Mexico Food Processing and Ingredient Study, April 2004

- Aside from supermarket retailers, Canadian companies may also find opportunities with the convenience store format. However, convenience stores usually carry a much smaller selection of products, focussing on one or two different brands, meaning that sales prospects for private-label goods are limited. Some of the largest convenience store chains are associated directly with major food and beverage manufacturers and will thus refuse to sell competing products in their stores.
- Rising per-capita incomes are increasing the number of Mexican consumers who are able to purchase imported foodstuffs. Greater spending power in the middle income bracket is leading to a dramatic rise in demand for imported foods.
- Mexico's domestic agri-food industry is disorganized, making it difficult for producers to get fair prices for products from distributers, wholesalers and end users. On average, only 30% of the price paid by consumers goes to the producer, meaning Mexican companies are unable to generate profits large enough to support internal infrastructure improvements and expansion.

- Many supermarkets are beginning to centralize purchasing operations in order to match the efficiency levels exhibited by Wal-Mart. Sinergia, a joint venture formed by Organizacion Soriana, Grupo Gigante and Comercial Mexicana, is an attempt to create the same centralized purchasing mechanisms that have allowed Wal-Mart to gain control of the Mexican supermarket segment.
- Pricing is the most important factor influencing purchase decisions for the major retailers. In order to remain competitive with Wal-Mart, the other national retailers will seek to undercut Wal-Mart's prices while still remaining profitable.
- Canadian exporters are most likely to find customers located in Mexico City, Guadalajara and Monterrey. Furthermore, those companies looking to offer goods for private-label use should target national retailers.
- Discount supermarkets have the fastest-growing share of the overall retail market. Of the discount supermarkets, Wal-Mart and Soriana do most of their purchasing directly. Casa Ley, Comercial Mexicana and Gigante purchase directly while also working with local distributors.
- The largest convenience store retailer, Cadena Comercial OXXO, purchases through importers and wholesalers. 7-Eleven, the second-largest chain, purchases directly from manufacturers. Comextra, the smallest of the chains, works with importers.
- Canadian companies without an industrial capacity in Mexico are advised to
 enlist the services of a local distributor when attempting to sell products to
 Mexican supermarkets. This practice, however, is changing as supermarkets
 move to follow the example of Wal-Mart by centralizing the purchasing function
 within the retailer itself. Once Mexican supermarket chains establish the
 necessary internal infrastructure for central distribution, they will begin
 purchasing products directly from the manufacturer rather than through an
 intermediary.
- It is recommended that Canadian exporters obtain the services of an import agent. An agent will remain in regular contact with government authorities (e.g. regarding customs or required certificates) and buyers in order to avoid problems in the import process. An agent must be listed in the Sistema de Información Empresarial Mexicano (SIEM [National Register of Importers and Exporters]) and must be a Mexican citizen or represent a local corporation. SIEM has a Web directory of over 600 000 industrial, commercial and service businesses available at www.siem.gob.mx (in Spanish).

Suggested business practices

- Personal relationships are vital for successful business relationships in Mexico.
 While Mexican businesses are very conscious of the bottom line, courtesy and
 diplomacy are extremely important to successful business ventures. It is
 important to begin conversations with questions about a person's well-being and
 that of their family before launching into the details of a business proposal.
- Personal visits are important. Some Mexican importers may not respond to phone calls, faxes or e-mails, preferring face-to-face meetings to discuss business. If a Mexican client comes to visit a Canadian supplier, the supplier is expected to take the time to entertain them with dinner and drinks; Canadians will receive the same treatment when they visit Mexico.
- The conduct of business in Mexico tends to be more formal than in other parts of North America. Business meetings should be scheduled at least two weeks in advance. Canadians should carry plenty of business cards printed in both English and Spanish. Business discussions over lengthy lunch meetings are common. Punctual and quick meetings are not the norm. Since meetings can be frequently cancelled, it is advisable for individuals to confirm all appointments close to the meeting time.
- Spanish is the official language in Mexico. Even though most international managers have a strong base in English, it is advisable to have Spanish translation assistance during business meetings. This will ensure effective

- communication and prevent misunderstandings. In addition, product literature should be available in Spanish.
- Sales to Mexican companies involve contracts and conditions similar to those in Canada. Nevertheless, before hiring a representative or agent, it is important for companies to investigate the legal implications of working with a local partner. Contracts may be written in English and should always be reviewed by Canadian and Mexican lawyers before signing.
- Collaborating with provincial and industry associations and participating in trade shows and missions are excellent ways to make contacts, understand import procedures and develop effective entry strategies. Promotional activities in cooperation with Mexican retailers are another way to gain exposure and better understand this extremely competitive market.

MARKET-ENTRY CONSIDERATIONS

Import Regulations

- Mexican importers of foreign foodstuffs are responsible for obtaining all necessary permits in order to complete the sale. That said, Canadian companies will still need to work closely with the importer to facilitate the process.
 Canadian companies are well-advised to enlist the services of an experienced customs broker.
- Exporters should be aware of the various import regulations relevant to their products. Mexico's Secretaría de Economía (SE [Secretariat of the Economy]) regulates all general policies for international trade negotiations, including import and export requirements.
- The Secretaría de Salud (SSA [Ministry of Health]) is responsible for setting sanitary regulations regarding the importation of processed food and beverages. Importers of these types of products must be registered by the Ministry; thus, Canadian exporters should confirm that their importers are SSA-registered.
- Canadian exporters should ensure that their products comply with the Normas Oficiales Mexicanas [Mexican Official Standards] (NOMs), which establish the sanitary specifications of food products destined for human consumption.
- Mexican food companies typically only use food additives that have been approved by the United States Food and Drug Administration. The Mexican market does not make a good testing ground for new additives or food ingredient types, with the exception of ingredients already internationally recognized and approved for human consumption.

Duties

 Under the provisions of the NAFTA, nearly all Canadian agri-food products enjoy duty free access to the Mexican marketplace. The only remaining exceptions are maize and beans, which are subject to tariff rate quotas until January 1, 2008. In addition, poultry, eggs, dairy and sugar were excluded from the NAFTA and are therefore subject to Mexico's tariff rates for World Trade Organization member countries.

Documentation

 The documents required for exporting to Mexico can vary with the method of shipment: boat, train, truck or mail. For statistical purposes, Canada requires exporters to complete an Export Declaration (Form B13A), information about which is available electronically at www.statcan.ca/english/exports/overview.htm.

- The basic documents required by Mexican customs authorities include: an import declaration (pedimento de importación), a commercial invoice, a bill of lading, a packing list, a certificate of origin and a sanitary import notice.
- If the product(s) will be travelling through the United States, exporters must also obtain a transportation and exportation bond.
- As a general rule, all documents, receipts and invoices should be addressed to the importer, complete with the importer's tax identification number referred to as the Registro Federal de Contribuyentes (RFC).
- Mexican customs law is extremely strict. Exporters are encouraged to contact Canada's Border Clearance Representative (BCR) for assistance and are advised to employ competent Mexican importers or custom brokers to prepare documents. The BCR is stationed full time at Nuevo Laredo, Mexico, the second-busiest international border crossing in the Americas. The BCR is available to consult with companies prior to shipping to ensure all paperwork is in order and will be on-site to troubleshoot if a shipment is held up at the border.
- Labels must be in Spanish as indicated in NOM-051-SCFI-1995, the main source
 of rules governing label requirements for pre-packaged food and beverages. If
 other languages are also used, the Spanish lettering must be at least the same
 size font and typographic proportions. A comma must be used as a decimal point
 when defining quantity on packages, as required by NOM-008-SCFI-1993.
 Imported products using a period as a decimal point are likely to be rejected by
 Mexican officials. In addition, all measurements must be in metric. Label costs
 are almost always the responsibility of the exporter.
- Canadian exporters can send sample labels to an authorized verification unit. Most verification units provide comprehensive services including the verification, revision and printing of approved labels.
- All labels must include the following information:

product name;
list of ingredients;
net contents and drained bulk;
name and tax address of both the exporter and importer;
country of origin;
lot number;
expiry dates; and
any special storage requirement(s)
brand name
product description
nutritional information

Local Certificates

- Different product types require different certificates to enter Mexico. For an animal product, the importer must pay for a hoja de requisitos zoosanitarios (HRZ [a form listing zoo-sanitary requirements applicable to the product in question]). Similarly, when exporting plant products, the importer must first obtain the phytosanitary requirements from SAGARPA and pass them along to the Canadian supplier. The supplier must use these requirements to obtain an appropriate phytosanitary certificate from the CFIA.
- For processed food and beverage products, the regulating body is the Mexican Ministry of Health. Prior to exporting these products, it is the importer's responsibility to apply for the appropriate documentation.

Financing

 Four main methods of financing exist in Mexico: advance payment, letter/line of credit, bill of exchange, and open account trading. Letters of credit, which carry the lowest risk, are typically used when dealing with foreign suppliers; however, some Mexican distributors prefer to work with suppliers that provide extended credit of 90 days rather than paying through the usual letter of credit. Imports are usually financed through 60-90 day lines of credit, but also through cash-in-advance for smaller and less-frequent importers.

KEY CONTACTS AND SUPPORT SERVICES

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Border Clearance Representative (BCR)

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Canadian Food Inspection Agency (CFIA)

59 Camelot Dr. Nepean, ON K1A 0Y9 Tel.: (613) 225-2342 Fax: (613) 228-6653

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Food and Consumer Products of Canada (FCPC)

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National Register of Importers and Exporters (Sistema de Información

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International Trade Canada (ITCan): www.itcan-cican.gc.ca

LatinTrade.com: www.latintrade.com

Mexican Commercial Controller: www.comerci.com.mx (In Spanish)

Mexico Data Online: www.mexicodataonline.com

NAFTA Office of Mexico in Canada: www.nafta-mexico.org

InfoExport: www.infoexport.gc.ca

Strategis: strategis.gc.ca

Date Modified: 2005-07-15 Important Notices